



**LENDING
A HAND
IN THE
TIME OF
NEED**





ABOUT US



A young dynamic company which was founded in UK in 2009 and set out to become an independent force and a highly successful business within the care sector.

The company is registered as staffing Personnel & Healthcare Services Limited trade as Meadow Hills Homecare & Recruitment Services. Meadow Hills is a 24hour private homecare services, which provides services to adults and the elderly in need of short or long term personal, physical and domestic support to meet their daily needs in the comfort of the client's home.

OUR MISSION



Meadow Hills aims to promote the dignity and self – worth of our clients in the comfort of their own homes. We also strive to encourage our clients to maintain an excellent quality of life.

In promoting our clients independence, we provide them with opportunity to have some input into the type of services they intend to receive. This is achieved through meetings with the clients, their families and collaborating with other agencies involve to identifying individual needs.

OUR STAFF



Our staffs are the focal point of our business. We rely on the time and effort put in by our staff.

This is why we are committed to providing quality training within the first three months, to ensure that all members

of staff have received adequate training to put them in a suitable place to provide the best quality of services.

All of our care givers go through rigorous checks during the recruitment process, to ensure that they hold the relevant qualifications which make them competent workers. In addition, we intend to provide fair pay in but to ensure that they remain committed at all times.

As a team we strive to work in a partnership with others, recognizing strengths and promoting the needs, interest and self-development of vulnerable people.

We also have field officers who visit our clients to monitor care givers, to ensure that services provided are delivered at the best standard possible.

TRAINING



Our staffs are trained to the highest standards and Police checks are compulsory for all the team members in the organisation.

All our staff are appropriately trained before they start work with us. Our comprehensive induction training which is regularly updated to all the latest standards means that we are confident in the competence of all of our staff.

Training and Development programme

- Health & Safety in the Care Home
- Risk Assessment Health & Safety
- Moving & Handling Theory
- Moving & Handling Assessments



- Moving & Handling Practical
- Fire Safety 1: Hazards & Prevention
- Fire Safety 2: Drills & Evacuation
- Emergency First Aid
- Effective Hand Hygiene (including Infection Control Induction Exercises)
- Medication Awareness Training
- Induction Programme- pertaining to employment

SERVICES



Meadow Hills offers flexible services, available 7 days a week and we provide services ranging from few hours per day to round the clock, 24 hour care. Our policies have been developed and designed to meet the statutory requirements. We are working to the Quality Care Commission stands in the UK, which covers all aspects of staffing, managing and caring for our clients.

All our services are non medical in nature. Should you require medical assistance into the services we provide, we will be happy to work with you to co-ordinate these services and include them in your care plan.

High Quality and Wide Ranging Services

Meadow Hills introduces registered Care/ support workers capable of providing an ample range of high quality and comprehensive services on a short or long term basis.

Our services are divided into the following groups:

- Physical Disability
- Elderly

- Learning Disability
- Children and Families
- Live-In-Service (Companionship)

SERVICES PROVIDED



Personal Care:

Tasks involve bathing, feeding and assistance with dressing, toileting/ incontinence management, meal preparation, manual handling and administering of medication. Length of visits could begin with a minimum of three hours and could be extended depending on the needs of the client.

Night Sleep in service:

Provided to clients who may dislike the idea of being alone during the night. This would involve sleeping at the residence of the client, providing them with the reassurance that they are not alone whilst they sleep. They may also request assistance during the night.

Live-in care:

Care on your terms, to your schedule in familiar, relaxed surroundings. Supported by a fully Live in care allows you or your loved ones to stay at home and enjoy one-to-one full time trained Live-in Carer who works to an individually designed care plan, many people find this one-to-one personal home care service ideal.

This assists in ruling out the option of placing the client in an extended family home or unfamiliar environment which may cause distress rather than happiness.

Respite care:

Provided to carers who may need to be relieved of their duties continually caring for a loved one.

Working night –duty:

Carers provided care and assistance during the night.

Domestic services and general support:

Domestic services can provide assistance with nutrition, often through basic support tasks like accompanied shopping and helping prepare meals, whilst at the same time helping the individual to retain or regain key skills themselves. Choosing how to handle the care of a loved one in their later years is a difficult decision; you want to do what's best for your family. There is no right or wrong, every family situation is different.

Day companionship service:

Providing companionship to clients to prevent loneliness and isolation.

Social escorting:

Providing one-off trips when clients need to be escorted to the hospital, shopping, the theatre, travelling etc.
Palliative Care: For clients who may be suffering from incurable conditions, and may require end-of –life support in their homes.

OUR SERVICE USERS



In our homeworke we provide services to suit the needs of our various clients. We provide services to:

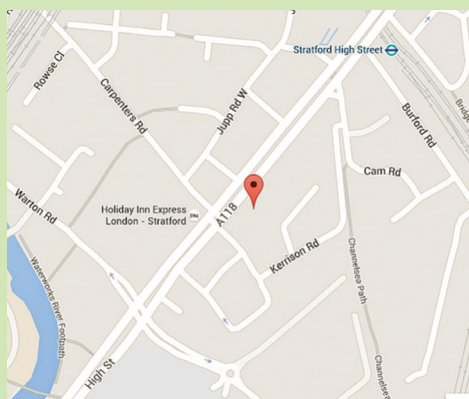
- Elderly People
- People with physical and learning disabilities
- People with sensory loss
- Mother and Child

WHAT MAKES US DIFFERENT?



We provide a variety of services with flexible hours to suit your needs. We ensure that all our carers provide an excellent service, which meets the needs of our clients at all times. We visit you for the first time FREE OF CHARGE with no obligation to undertake an assessment to plan your care to suit your need. We value our client wishes and promote independence, choice, dignity, right ,respect, individuality and work in partnership to maintain individual privacy.

WHERE WE ARE



Meadow Hills Homeworke & Recruitment Services

Suite C, Queensway House
275-285 High Street,
Stratford,
London,
E15 2TF

www.staffingps.co.uk

T: 020 8519 5588
F: 020 8519 5564
M: 07956 466 907

